# VISSER REELS

Manual / warranty / service / 2024



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## Model No. 3, 4, 4X, 5, 6, 7, 8 & Pier Master Models

Thank You!

By this purchase of our VISSER spinning reel, you have secured the commitment of our company for unparalleled service and support. You will be logged into our VISSER membership register after your registration is received by us online. Your input and feedback will be highly appreciated. Our experiences and knowledge have come in part from our customers who demand products that perform without unwanted, often meaningless features. We do not have to make any excuses! In today's disposable world of products that come and go, we decided to build a reel that incorporates only the very best materials and manufacturing techniques available, with features that are unique, simple and truly functional. We are the historic leaders in this class of reels, and in our efforts we will continue to pursue a direction of unrivalled excellence. Our goal for the No. series Spinning Reels is that we will offer the fisherman a product that is balanced, ergonomic, multi functional, self serviceable, very light weight and be recognizable. The VISSER reel stands out in design and function not blending in with a myriad of other reels that are currently on the market. Fishing means pleasure and the right equipment can make it memorable. Therefore we have set out to build a reel that can meet your expectations without compromise. We have the confidence of knowing that our customers will have great fishing experiences using our reels for many years to come.

Sincerely, Team VISSER

**Casting Operation for a Manual closing Bail**

VISSER reels are equipped with trouble free dual bail spring actuators.
The full bail function is as follows:
Rotate the bail with the line roller to a point directly beneath your forefinger.
Reach for the line to catch with the tip of your forefinger and pull the line towards you.
Open the bail to cast out, remember to release at about a 10 O'clock position.
Close the bail after the cast is complete and crank the handle to retrieve the line.

**Casting Operation for Bail-less single pickup line roller**

The manual pickup kit is not included on the new models, but are available for purchase.
(**Installation not required for the Pier Master Models**)
After installation per our instructions please use as follows
1) Rotate the line roller to a point directly beneath your forefinger.
2) Catch the line on the tip of your forefinger and pull the line towards you to disengage from the line roller
3) Rotate the rotor about 30 degrees more.
4) Once free from the pickup roller, you are ready to cast.

Retrieving the line:
At the end of the cast, catch the line at the upper rim of the spool with your forefinger.
Once you have control of the line, pull it towards you far enough so when turning the handle the line roller will come around and automatically pickup the line off your finger.
You are now ready to retrieve the line.
See our online Video on how to install and use the manual bail. www.visserreels.com

**Care, Maintenance and Service schedule**

The VISSER Reels are truly build for heavy duty saltwater use and are virtually maintenance free but will require service depending on frequency of use. We recommend that the reel is serviced by our VISSER Reels service center located in Seymour CT. However, the reel can also be self-serviced. A high-quality service tool is included with the reel. Full instructions are available to view on the visserreels.com website for self-service instructions. Damage from improper service, or modifications made by the user will void the warranty. Heavy use is fishing more than 3 times per week and will require service 2 times per year. Any use that is less will only require 1 time per year. Our VIS-LUBE grease is the recommended lubrication for the gear case. VIS-LUBE grease is available only from VISSER Reels. It is highly recommended that this lubricant is used throughout. Alternate lubrication can be used but might harm the seals and possibly void the warranty of the reel. VISSER Reels service charge is $80.00 this includes cleaning and lubrication, minor O-rings and seals. This does not include parts outside of the warranty period or shipping charges.

After use, always remove the spool and crank handle, wash the reel, spool and crank handle down with fresh water all over to remove salt and sand buildup. Do not use high pressure water. Normal free flowing water is recommended. Dry the reel and apply a general protectant on the reel moderately and wipe off the excess with a clean cloth. After wiping down, reinstall the spool and handle. Standard practice should be backing of the drag knob while the reel is not in use or is being stored. It is highly recommended that if the reel is stored for a long period of time a prior service is performed to insure safe storage for future use!

For more complete maintenance and service instructions check our website
www.visserreels.com

**VISSER REELS Warranty**

Our VISSER Reels are warranted for (3) years to the original owner from the date of purchase to be free of defects in material and workmanship. The 3-year warrantee includes one free service within the first year of purchase.
For the warrantee to stay in effect, the customer must pay for the following (2) years of service.
During the warranty period, VISSER Reels will repair the reel at no charge to the original purchaser. VISSER Reels reserves the right at its sole discretion to determine whether a claim qualifies for warranty repair work.
Customers are responsible for any shipping charges to our service center. VISSER Reels pays for return shipping. A copy of a sales receipt must accompany all warranty claims.
**We highly recommend the product registration is signed on record with VISSER Reels**.
The serial number can be found on the bottom body of the reel.
Please go our website www.visserreels.com to register. Warrantees are transferable with sales receipt and service history.
This warranty does not cover reels improperly serviced or damaged due to abuse or misuse. Alterations or modifications to the reel will void the warranty. Use of lubricants that are not approved may also void the warranty. If extensive repair is required, VISSER Reels will contact the owner with an estimate for approval before any repair work is performed.

The warranty described herein is the sole and exclusive warranty granted by VISSER Reels LLC and shall be the sole and exclusive remedy to the purchaser. VISSER Reels LLC shall not be responsible or liable in any way for incidental or consequential property damage from the use of this product. This warranty gives you specific legal rights and you may also have other legal rights within a specific country or state within that country where the reel was sold.

For further info, contact us at info@visserreels.com

**VISSER REELS parts and service**

Given the historic nature of our past, we understand better than anyone else how important customer service is given the harsh environment many of our customers will be exposing our reels to.

Reels can only be serviced by our product development center in Seymour Connecticut until other service centers have been established and authorized by our customers service team.
All repairs will be returned via ground shipping unless prearranged.
Repairs not paid for will be disposed of after 120 days after notification and no response to notifications.
Detailed exploded views with parts list are available on the www.visserreels.com site.

**Our product development and service center info.**
**VISSER Reels LLC**
591 North Main Street, Seymour, Connecticut 06483
Phone: 203-828-6249
E-mail: info@visserreels.com
Web: www.visserreels.com
Facebook page: www.facebook.com/visserreels

For outside North America please contact us directly.
For Europe, contact: Traditional Hengel sport. Utrecht, Holland www.traditional.nl

For stories, images, updates and more, like us and become a follower on Facebook and Instagram
www.facebook.com/visserreels  www.instagram.com/rk_visser/

Specifications and content can change without notice

ReelSchematic